

Welcome Home!

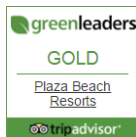
On behalf of our entire team, I would like to thank you for choosing the **Plaza Beach Resorts**. Our goal is for you to have a comfortable and relaxing stay. We encourage you to make our hotel your home away from home. I would like to invite you to join us for coffee each morning from 8:00 a.m. to 11:00 a.m. and for our evening social hour with free beer and wine from 4:00 p.m. to 5:00 p.m. daily, in the board room next to the front office.

Green Initiative

The Plaza Beach Resorts are committed to protecting the environment and are proud to be designated as Green Lodging Resorts. Our boutique resorts are continuously working to understand the environmental issues associated with all our operations and trying to incorporate environmentally friendly management into everyday business practices. For this reason, we do not provide daily housekeeping services. We take our commitment to the environment seriously and towards these goals housekeeping services are scheduled according to how many nights you are staying with us.

Guests staying 1-7 nights can exchange towels, receive new trash bags and toilet paper daily for free. Please place your used towels outside your room on the chair/ fold-up table and your trash outside your room under the chair/ fold-up table. Please have towels and trash outside your room by 12:00 p.m. Our housekeepers will be placing fresh towels and new trash bags on the chair/fold-up tables outside your room. If you miss this exchange time or need immediate replacement, please bring your used towels to the front office anytime between 8 am to 10pm.

Guests staying 8+ nights also enjoy the same benefits as our shorter guest stays, however, we also provide a Free Full Cleaning Service - every seventh day for stays of 8 nights or more.



Housekeeping Service Menu



Our Resorts are self-catering resorts; we provide you with a fresh, clean room at check-in. We realize some of our guest place high importance on daily cleaning, and for that reason we offer a Housekeeping Service Menu based on your needs.

Full Cleaning Service

Includes: towel exchange, trash removal, toiletries, sweeping and mopping of the floors, sheet change, full cleaning of bathroom, full cleaning of surfaces. The fee for the service is:

Studio Suite: \$20 One-Bedroom Suite: \$30 Two-Bedroom Suite: \$40

Light Cleaning Service

Includes: towel exchange, trash removal, toiletries, sweeping and mopping of the floors. (This cleaning does not include sheet change, bathroom cleaning or surface cleaning) The fee for this service is:

Studio Suite: \$10 One-Bedroom Suite: \$20 Two-Bedroom Suite: \$30

Fresh Touch Service

Includes: Towel exchange, trash removal, toiletries only. The fee for this service is:

All Units: \$5

The washing of dishes is not included in any of our housekeeping options.

Please also see the reverse side on this paper to learn how you can **Go Green** and make a difference here and at home.

Housekeeping services must be scheduled with the front desk at least one day in advance by dialing 727-367-2791 or stopping by Front Office.

Should you want to recognize a team member that has shown you great service, our best form of recognition is a review from you on TripAdvisor mentioning the team member or members by name.

We want to provide you with service so memorable that you'll tell stories about it! Should you experience any issue that needs specific attention please contact the Front office or our Guest Relations Manager immediately by dialing **727-367-2791**. I hope you will enjoy your stay. If I can do anything to make your stay more enjoyable, please let me know.

Robert Czyszczon
General Manager



PLAZA BEACH RESORTS

AWARD-WINNING RESORTS

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(727) 367-2791